



Covid-19 measures taken at Rise Treatment Centre

At Rise Treatment Centre we're committed to providing compassionate care and an evidence based treatment programme for people suffering from Eating Disorders. Our priority is always to ensure the health and safety of our clients and staff.

Since we are planning to open doors 01-07 we will have the Covid-19 measures in place from the start. Our Management, Clinical Staff, Nurses and relevant partners are working along the protocols, taking the following action:

Admissions

Taking full advantage of the fact we have a 5+ acre property with separated ensuite ground floor apartments, we are able to safely isolate people on admission.

We will be admitting clients from 01-07 on to our secluded clinic in the most healthy environment of Europe, if our Medical Doctor and Head Nurse decide it is necessary clients can spend the first week of treatment in isolation, focusing on assessment and preparation of individual treatment plans. During this first week clients will also be tested for Covid-19.

If new clients remain healthy they will then participate in the programme and share an apartment with another client to complete their treatment within the main Villa.

To arrange an initial assessment which we mainly provide online for the moment or for any questions on how this will work for you, feel free to contact us on info@risetreatmentcentre.com or by phone on +34 966 837 718.

Travel safety

We expect the air traffic between the airports of Valencia, Alicante and the rest of Europe up and running by 01-07 while following the health safety protocols. As an alternative we will offer an extra safe shuttle service from London the UK and Wassenaar the Netherlands.

Covid-19 Screening

Increased screening for clients takes place both before and during admission. All clients and staff are screened on a daily basis, and Personal Protective Equipment (PPE) is used when appropriate.



Infection Control

We are maintaining the highest level of infection control and sanitisation throughout the whole hospital and all buildings. We have implemented hand hygiene protocols in accordance with global guidelines. Social distancing is actively monitored and all key rooms throughout the hospital have been assessed and we will start with a small group of clients, only gradually increasing when it is safe to do so.

Visitors

Family of our clients will be permitted after being tested for Covid-19 further clients are able to connect with family and friends through phone and online.

Staff

Regular updates will be given to staff through the management system and in staff meetings where social distancing is observed. Staff have been given guidance around extra hygiene measures and 2 metre social distancing. Staff are aware that they must take their own precautions when offsite and are aware of the symptoms of Covid-19.

Our Commitment to Clients, their Families and our Staff

As a medical establishment our clients' treatment and safety remain our primary concern. We are taking these steps in a careful and thoughtful manner to ensure that our clients can receive the highest level of care in the safest possible environment and to ensure staff safety. We thank our clients, their families and our referral network for the trust placed in us at this time and we are confident that we have the clinical and managerial expertise as well as top facilities available to us on our estate, to face the challenges presented at this time.

For more information on any of the above please contact us on info@risetreatmentcentre.com or by phone on +34 966 837 718.